



## CORPORATE COMMITMENT

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## CORPORATE COMMITMENT

In all of its activities Pegasus Airlines is committed to:

A culture that has safety, security and compliance monitoring as fundamental operational priorities, to promote this Pegasus Airlines shall act in full compliance with the current national and international rules and laws regulating the company's field of activity in conjunction with environmental protection and occupational health and safety requirements,

Working towards the continuous improvement of;

- Compliance, safety and security elements in all departments depending on the Company performance.
- Ability to maintain and improve the performance results in all aspects while implementing national and international rules and regulation, Company Procedures and the provisions of relevant statutory and regulatory requirements, any other standards.
- Follow-up of corrective actions and their effectiveness in operational performance.

Ensuring an effective management system is fully implemented and functional with a clear consistency and unity of purpose between corporate management and management of operational areas.

Defining employee accountabilities and responsibilities for delivery of safety, security and customer satisfaction,

Continually striving for improvement in matters related to safety, compliance, security and guest satisfaction, and to internalize the necessity of developing better systems by working to learn from mistakes and reduce human errors,

Encouraging uninhibited reporting of all incidents and occurrences that compromise safety and security to enhance safety and security outcomes and for appropriate human error management,

Ensuring externally supplied systems and services are selected based upon continuous compliance with Aviation Safety, Compliance Monitoring, Security, Information Security and Environment, Health and Safety performance standards to support business activities,

Prohibiting the offering, giving, solicitation or the acceptance of any bribe or corrupt inducement in any form,

Ensuring sufficient skilled and trained resources are available to implement Company strategies and processes,

Maintaining physical infrastructure, including buildings, plant and equipment, in a condition that ensures it is safe to use and consistent with environmental management and minimizes waste and pollution, as far as practical,

Striving to reduce our carbon emissions through technological, infrastructural, operational measures and via application of the emissions reduction principles.

Improving environmental performance continuously and to adopt the attitude of sustainability in order to reduce the impacts of activities on environment, and also to execute studies with the aim of increasing environmental awareness,

Regularly review and measure the performances of the company management systems by analyzing all data coming from audits, inspections, performance-based indicators, the company employee surveys, guest relations feedback system, employee e reporting system,

Assigning accountability and responsibility to all department heads, managers, and employees to strictly adhere to published regulations and orders of safety, security, compliance monitoring, data protection and for all processes to fulfil environmental, occupational health and safety requirements with sensitivity.

End of Section